

# MRI PSO

## PRODUCT STEWARDSHIP ARRANGEMENT 2016-17 ANNUAL REPORT



Television and Computer Product Stewardship Arrangement



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# Foreword

With just over 18 months in operation as an approved co-regulatory arrangement under the Federal Government's Product Stewardship (Television and Computers) Regulation 2011, MRI PSO Pty Ltd (MRI PSO), the product stewardship arm of MRI E-cycle Solutions has successfully completed the hand-over from DHL and made steady progress toward re-establishing its collection network and growing its membership.

All of MRI PSO's liable parties renewed their membership with several new liable parties also joining MRI PSO in 2016-17.

For several reasons MRI PSO's arrangement target for 2016-17 of 10,247.5 tonnes was slightly down on the previous year of 10,849 tonnes. This was a result of new electronics becoming lighter, as well as fluctuations in market composition and liable party numbers.

The average fees charged to liable parties for the year increased only slightly due to competition between arrangements. This combined with increasing transport costs and falling commodity prices limited MRI PSO's intended investment in promoting our collection network above and beyond the requirements of the regulation.

E-waste volumes received through our Drop Zone collection network were up slightly as we grew the number of permanent and event sites from 248 to 250 nationwide. This provided nearly every Australian with reasonable access to one of our conveniently located, free public Drop Zone collection points.

However, due to a drop in the volume of CRT televisions received and the unanticipated closure of a key collection site during the year, MRI PSO fell just short of our target of 10,247.5 tonnes by just 365 tonnes.

MRI will collect this minor shortfall in 2017-18, in addition to the Arrangement's Target for that year. This will be achieved by more promotional activity to increase volumes through our Drop Zone network, expanding our Drop Zone network and working with our members and their customers to recover more product.

In partnership with our recyclers, we continued to achieve very high resource recovery rates with over 96% of the e-waste collected being diverted from landfill and the various materials recovered for use in the manufacture of new products.

Without the support of liable parties and our partnerships with local councils, retailers, transporters, recyclers and social enterprises, we would have not achieved these solid results.

It is with genuine gratitude that I thank all individuals and organisations involved in contributing to the success of the program in 2016-17. We look forward to ongoing collaboration with key stakeholders and suppliers in helping to deliver the National Television and Computer Recycling Scheme.

Looking to the future we are committed to increasing our volumes collected and processed continuous improvement of our systems and services to meet the challenging targets set in regulation. We consider it important that the all stakeholders be involved in the forthcoming review of the NTCRS and that the review looks to an expanded scheme in line with community expectations and at least matching progress towards a circular economy in offshore jurisdictions.



A handwritten signature in black ink, appearing to read 'Will LeMessurier'.

Will LeMessurier  
Managing Director and Administrator, MRI (Aust) Pty Ltd & MRI PSO Pty Ltd

# 2016-17 Summary

Target	10,247.5 tonnes
Carried forward	2,561.8 tonnes
Collected & recycled	7,319.9 tonnes
Materials recovered	7,026.0 tonnes



Providing reasonable access to most Australian residents



## 96% material recovery rate

Working with five recycling partners across 10 metropolitan and regional facilities nationwide, who work with a number of enterprises that employ more than 100 people all committed to working to Australia's standard AS/NZS5377:2013 for the collection, transport and recycling of electrical and electronic waste.

...providing assurance to our liable party members and sustainable outcomes for our planet

# Governance Systems

## OUTCOMES

In achieving the outcomes and meeting the requirements in the regulations – MRI PSO has worked hard to achieve all the targets that have been in place under the NTCRS. While continuing to achieve the resource recovery rate and providing reasonable access to the community MRI PSO fell just short of the collection target due to the unplanned closure of a key metropolitan collection point and the reduction of forecasted volumes from other metropolitan sites due to a greater than expected reduction in the volume of CRT TVs recycled by the community.

## RISK MANAGEMENT

MRI PSO is mindful of the associated risks of being an approved co-regulatory arrangement under the NTCRS. The directors and senior managers are part of continuous improvement processes of MRI PSO's performance through regular management reviews where strategies are assessed to ensure that they will meet the Scheme objectives and minimise any risk for the Scheme, liable parties, collectors, transporters, recyclers and MRI PSO. Internal and external auditors are employed on a regular basis to ensure that MRI PSO's operations are compliant with all relevant OH&S and environmental regulations and the Scheme outcomes and objectives as specified in the Product Stewardship (Television and Computer) Regulation 2011 and Product Stewardship Act 2011.

## ADMINISTRATION

MRI PSO's scheme is operating to a high standard. At this point there is no requirement in place to replace the Administrator. Should the situation change MRI PSO's policies and procedures would allow for an effective and seamless transfer of responsibilities to an alternate Administrator.

## MRI PSO TEAM



Rose Read  
Chief Executive Officer



Greg Vines  
Operations Manager



Wilton McDonald  
SHEQ Manager



Juliet Armstrong  
Office Supervisor

# Product Stewardship Arrangement Milestones

NOV 2011	DHL Supply Chain first organisation to submit application under new Regulations
APRIL 2012	Signed first Liable Party Member
MAY 2012	DHL Supply Chain received co-regulatory arrangement approval
MAY 2012	First Drop Zone collection point commenced operations
MAY 2012	Achieved coverage in every state & territory
JUNE 2013	Achieved 100% of 2012-13 targets
DEC 2013	Achieved reasonable access requirement
JUNE 2014	Achieved 100% of 2013-14 targets
JUNE 2015	Achieved 50,000 tons cumulative
FEB 2016	Transferred co- regulatory arrangement to MRI PSO
JUNE 2016	Achieved 2015-16 recycling and resource recovery targets
JUNE 2017	Achieved 2016-17 resource recovery targets and rebrand

# Being socially responsible

MRI PSO is committed to:

- providing efficient and cost-effective product stewardship services to electronics manufacturers and importers,
- ensuring that their products are collected and recycled to the highest environmental standards, and
- delivering significant environmental and social benefits to the community and business.

We recognise the need for continuity of service to the community and are committed to working closely with councils to find the best possible solution that meets local requirements and community expectations.

We also value the long-term social and economic benefits of working with local communities and social enterprises, MRI PSO is keen to work with councils in realizing these outcomes in each council area.

In our second year of operation, we have continued to maintain, nurture and grow our relationships with existing and new partners along the product stewardship chain from liable parties, retailers, local councils, transporters, recyclers through to the consumers, SMEs, corporates and governments.

We are focused on ensuring householders and small businesses are aware of and have access to free collection points, through our well-established Drop Zone collection network across all states and territories.

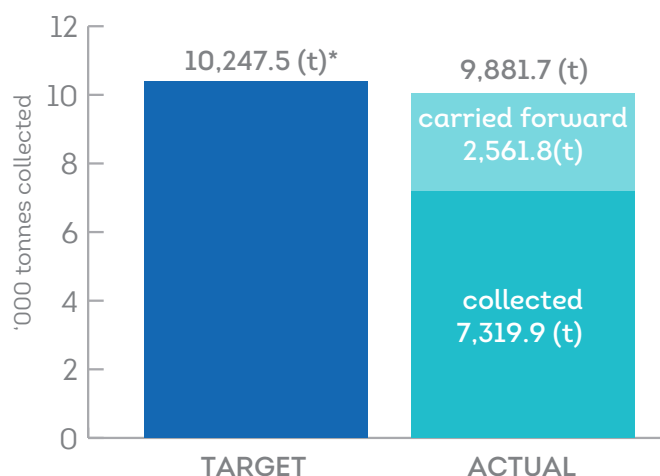
## MEMBERSHIP

In 2016-17 all existing members renewed their relationship with MRI PSO and we welcomed new liable parties to our arrangement. Through regular meetings all our liable parties have been kept informed of how MRI PSO has progressed throughout the year with collections, reasonable access and resource recovery targets. We have also encouraged our members to provide input on the statutory review of the Act and Regulation.



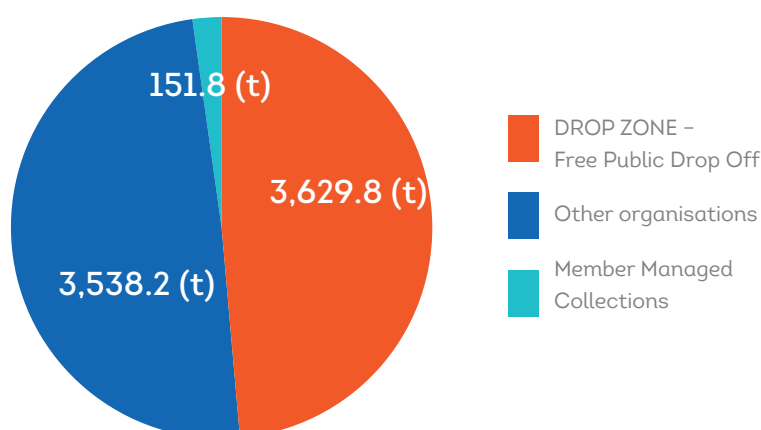


# Recycled

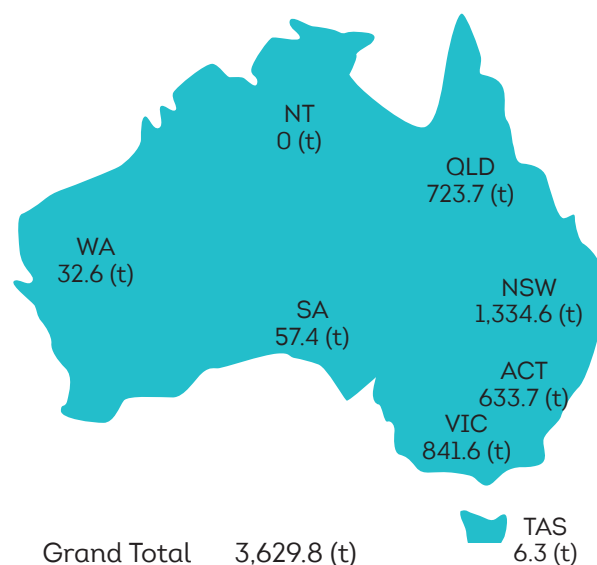


(\* as advised by the department on 12 July 2016)

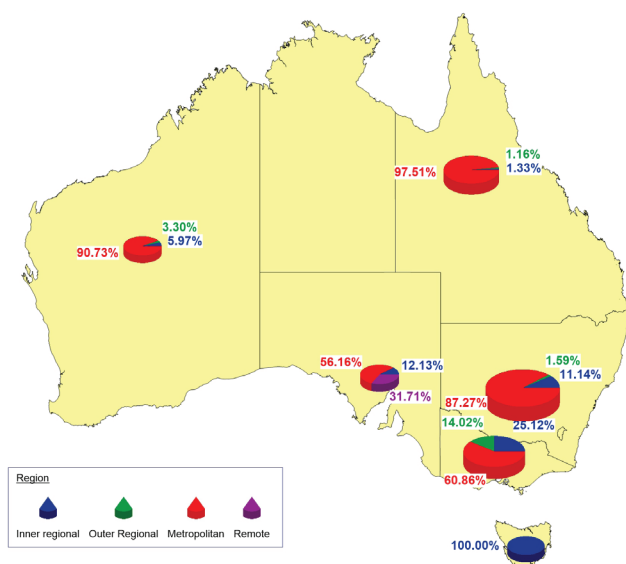
## Collection Sources



## Drop Zone Collections (t) by State



## Weight of Drop Zone collection by region FY2017



See Appendix 4 for a summary of the total weight of product collected by state and region.



### Free accessible collection network for householders and small business.

MRI PSO's free collection service for householders and small business involves a combination of 250 permanent and event based collection sites including 135 retailer sites located in metropolitan, inner regional, outer regional and remote areas across Australia.

MRI PSO's primary focus for collection services is on permanent collection sites which are associated with council waste transfer stations and a national retail network in partnership with Officeworks. This year we also conducted over 50 e-waste events in regional and remote locations. However, finding a suitable site to host a free e-waste collection service in Thursday Island has proved to be extremely challenging. MRI PSO is still trying to find a genuine solution for Islanders and hopes to have a permanent site in place shortly.

The rationale for this is based on householder and small business familiarity with disposing of waste at both council and Officeworks sites and continuity of service. As well as the ability to expand on existing council and retailer communication channels to encourage the community to take televisions and computers to the same facilities.

Officeworks through its Bring I.T. Back and RecycleTV initiatives provided a collection network for computers, printers and computer related products such as hard drives, keyboard and mice throughout the year and for televisions for the months of November and December 2016

### Number and Type of Drop Zone Collection Points

Collection Sites	No. of sites	Volume (t)
Event	32	4.1
Collection Station	84	3,187.9
Retailer**	135	437.8
<b>TOTAL</b>	<b>251</b>	<b>3,629.8</b>



# Communications



[www.dropzone.org.au](http://www.dropzone.org.au)

## ONLINE PROMOTIONS

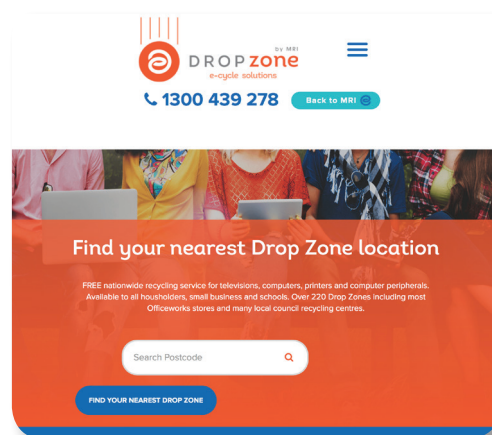
To ensure the public can find their nearest free Drop Zone collection point, MRI PSO has updated and improved its consumer facing website [www.dropzone.org.au](http://www.dropzone.org.au). The new page can be easily viewed on desktop, tablet or mobile devices and includes an easy to use collection locator, details on what products can be recycled and information about the Scheme. MRI PSO has also grown its presence in social media through its twitter accounts @mripso and @mriecycle and has also recently set up a facebook page to further promote and share information about the program to all the community, small business, local councils and interested parties.

MRI PSO and Drop Zone's rebrand was completed in March 2017 and included a refreshed website and initiation of a program to update signage across all collection sites over the next 12 months.



## COLLECTION SITE PROMOTIONS

Each collection site is provided with signage and promotional material identifying what can be recycled, data management and contact details for further enquiries. As part of MRI PSO's re-branding process signage and supporting materials at all sites are being updated in association with the annual audit program.



## ADVERTISING

Officeworks assisted the co-regulatory arrangement in promotions by advertising both Bring I.T. Back and RecycleTV initiatives in-store at point of sale, online via its video <https://youtu.be/KjBVLE8uEZO> and in catalogues, with a specific Recycle TV promotion throughout November 2016.

MRI PSO also advertised and promoted its e-waste events across regional and remote Australia in local papers and online.



### Free E-waste Recycling

For householders and small business

**Thursday, 29 June - 9am - 5pm**

**Accepted**

- Televisions and computer monitors
- Computer equipment - desktops, laptops, tablets, notebooks, printers, scanners, computer peripherals and parts, cords and cables

**Not Accepted**

- DVD players, video recorders, radios/stereos, game consoles, appliances/microwaves, power tools, mobile phones

*All items will be recycled. Nothing will be resold. Over 90% of material recovered.*

**Drop off at: Multiblock**  
186 Falconer Street, Guyra



**DROP ZONE** by MRI  
e-cycle solutions 1300 439 279 [www.dropzone.org.au](http://www.dropzone.org.au)

# Recycling

## RECYCLERS

MRI PSO engaged five recyclers, operating across 10 facilities nationally to process product in 2016-17. Four of these recyclers work in conjunction with social enterprise firms that provide job opportunities for people with disabilities and long term unemployment. All recyclers using a disability workforce comply with the relevant state and territory legislation, as well as the federal laws.

The recyclers that processed product in 2016-17.

State	Recycler
Western Australia	Total Green Recycling (Perth)
South Australia	SA Group Enterprises Incorporated* (Electronics Recycling Australia - Adelaide)
Victoria	MRI E-cycle Solutions (MRI (Aust) - Campbellfield, Community Axis Enterprises - Horsham**, Outlook Environment - Darebin**)
Australian Capital Territory	MRI E-cycle Solutions (Fyshwick - ACT)
Queensland	MRI E-cycle Solutions (Hemmant - QLD)
New South Wales,	MRI E-cycle Solutions (Seven Hills - NSW), Kurrajong Waratah* (Wagga Wagga)
Tasmania	City Mission Launceston*

\* social enterprises

\*\* social enterprises operating as part of MRI E-Cycle Solutions group.

To ensure compliance with all relevant OH&S, environmental regulations and AS/NZS 5377:2013, MRI PSO conducted separate audits of each recycler. This included verifying certifications, downstream processing, material recovery rate calculations and sourcing of product outside of that collected from MRI PSO's collection network Drop Zone. Each recycler and their downstream processors have measurable landfill diversion rates of more than 90%.



Overall MRI PSO achieved a material recovery rate of 96% in 2016-17.

MRI PSO also worked closely with transporters and collectors to ensure that handling, storing and processing e-waste are consistent with AS/NZS 5377:2013.



## MATERIAL RECYCLED

MRI PSO's recyclers processed a total of 7,319.9 tonnes of televisions, computers and computer related product during 2016-17. No product was stockpiled or stored outside of a recycling facility during the 2016-17 year.

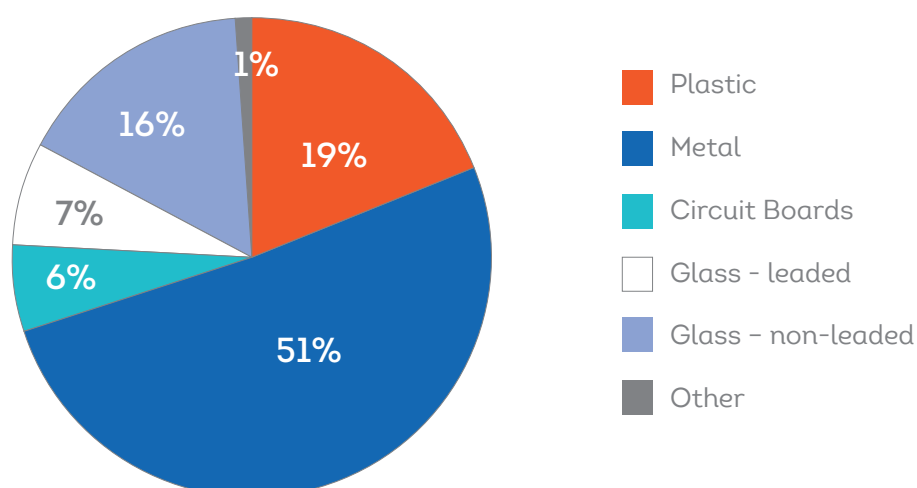
## WHERE MATERIAL WAS RECYCLED

Where recycled	Volume (kg)
Material recovered in Australia	4,089,841.98
Material Disposed to landfill in Australia	182,850.34
Material Exported & recovered overseas	2,936,165.1
Material Exported & disposed to landfill overseas	111,070.7
<b>TOTAL</b>	<b>7,319,927.93</b>

## COUNTRY OF DESTINATION FOR EXPORTED MATERIAL PROCESSING AND DISPOSAL TO LANDFILL

Country of Destination	Total Exported (t)	Landfill (t)
Hong Kong	54,930.39	823.72
Korea	216,361.7	8,169.5
Japan	1,508,172.8	48,620.9
China	1,267,770.9	53,456.5
<b>TOTAL</b>	<b>3,047,235.8</b>	<b>111,070.7</b>

## MATERIAL RECOVERED



## EXPORTED WHOLE UNITS

There were no whole units of televisions, computers or computer product exported overseas for recycling or re-use. MRI PSO's selected recyclers all have varying downstream processes which may see components exported overseas for further processing. These recyclers and their downstream processes have been audited in accordance with the NTCRS Regulations and AS/NZ 5377.

## OH&S AND ENVIRONMENTAL MANAGEMENT

MRI PSO works closely with recyclers to review and identify areas of opportunity in the Employee Health and Safety and Environmental Management areas. Through the annual audit program and quarterly reporting any issues identified are actioned and rectified in a timely manner. No major issues were identified and there were no notifiable Occupational Health and Safety Incidents or Environmental Incidents reported for the period.



# Appendix 1

## LIABLE PARTY MEMBERS

Member ABN	Member name	Date joined*	Date ceased	Effective date
16000265047	ACCO Australia Pty Limited	01/04/2012		01/07/2016
24005174952	Adeal Proprietary Limited	01/07/2016		01/07/2016
87149256048	ASUS Service Australia Pty Ltd	01/07/2016		01/07/2016
78003872768	Acer Computer Australia Pty Limited	01/07/2015		01/07/2016
15090111890	Aunet (Australia) Pty. Ltd.	01/04/2012		01/07/2016
64095402663	Belkin Limited	01/04/2012		01/07/2016
29051722877	Clarion Australia Pty. Ltd.	01/07/2016	30/06/17	01/07/2016
30000087347	Electus Distribution Pty. Limited	01/04/2012		01/07/2016
95003211345	Element14 Pty Ltd	01/07/2012		01/07/2016
93000020799	Gilbarco Australia Pty Ltd	01/07/2016	30/06/17	01/07/2016
42124795919	ICT Century Pty Ltd	01/07/2015		01/07/2016
55003365599	Intermec Technologies Australia Pty Ltd	01/07/2012		01/07/2016
73004700485	Kmart Australia Limited	01/07/2012		01/07/2016
70112394411	Lenovo (Australian & New Zealand) Pty Ltd	01/07/2015		01/07/2016
98064531264	LG Electronics Australia Pty Limited	01/04/2012		01/07/2016
61000003592	NCR Australia Pty Limited	23/05/2012		01/07/2016
92095966699	OPC Ergonomics PTY LTD	01/07/2016		01/07/2016
36004763526	Officeworks Ltd	08/09/2012		01/07/2016
65002285850	PACOM Systems Pty Ltd	01/07/2016	30/06/17	01/07/2016
90130310048	Quatius Aust Pty Ltd	01/07/2015		01/07/2016
33156498421	Sanmina-Sci Systems Australia Pty Ltd	01/07/2012		01/07/2016
11113998048	TEAC Australia Pty Ltd	01/07/2012		01/07/2016
70684402139	The Trustee for Thermaltake Unit Trust	01/07/2015		01/07/2016
75004250944	Target Australia Pty. Ltd.	01/07/2012		01/07/2016
70106100252	Tempo (Aust) Pty Ltd	01/07/2012		01/07/2016
67158001453	Turn Left Distribution Pty Ltd	01/07/2015		01/07/2016
50161320378	Viano Corporation Pty Ltd	01/07/2013		01/07/2016
88000014675	Woolworths Ltd	01/07/2012		01/07/2016

# Appendix 2

## COLLECTION SERVICES

State/Service Name	Collection Service	Town
Australian Capital Territory		
Mitchell Resource Management Centre	Collection Station	Mitchell
MRI E-cycle Solutions - Fyshwick	Collection Station	Fyshwick
Mugga Lane Resource Management Centre	Collection Station	Symonston
Officeworks - Belconnen	Retailer	Belconnen
Officeworks - Fyshwick	Retailer	Fyshwick
Officeworks - Tuggeranong	Retailer	Tuggeranong
New South Wales		
Bega - Cleanaway	Event	South Bega
Bland Shire Council Waste Depot	Collection Station	West Wyalong
Brooks Metal	Event	Broken Hill
Coolamon Landfill	Collection Station	Coolamon
Cootamundra Waste Transfer Station	Collection Station	Cootamundra
Culcairn Transfer Station	Collection Station	Culcairn
Eden Waste and Recycling Depot	Event	Eden
Goulburn Landfill	Collection Station	Goulburn
Gundagai Waste & Recovery Centre	Collection Station	Gundagai
Harden Waste Transfer Station	Collection Station	Harden
Junee Shire Council Transfer Station	Collection Station	Junee
Kurrajong Recyclers Collection Point	Collection Station	Wagga Wagga
Lockhart Shire Council Waste Depot	Collection Station	Lockhart
Mathews Metals - Narrabri	Event	Narrabri
Merimbula Waste and Recycling Depot	Event	Merrimbula
MRI E-cycle Solutions - Prospect	Collection Station	Prospect
MRI E-cycle Solutions - Smithfield	Collection Station	Smithfield
Multiblock - Guyra	Event	Guyra
Northern Regional Sydney Community Recycling Centre	Collection Station	Artarmon
Officeworks - Albury	Retailer	Albury
Officeworks - Alexandria	Retailer	Alexandria
Officeworks - Auburn	Retailer	Auburn
Officeworks - Bathurst	Retailer	Bathurst
Officeworks - Blacktown	Retailer	Blacktown
Officeworks - Bondi	Retailer	Bondi
Officeworks - Campbelltown	Retailer	Campbelltown
Officeworks - Carlton	Retailer	Carlton
Officeworks - Castle Hill	Retailer	Castle Hill
Officeworks - Coffs Harbour	Retailer	Coffs Harbour



State/Service Name	Collection Service	Town
Officeworks - Dee Why	Retailer	Dee Why
Officeworks - Dubbo	Retailer	Dubbo
Officeworks - Fairy Meadow	Retailer	Fairy Meadow
Officeworks - Five Dock	Retailer	Five Dock
Officeworks - Glebe	Retailer	Glebe
Officeworks - Gosford West	Retailer	Gosford West
Officeworks - Greenacre	Retailer	Greenacre
Officeworks - Guildford	Retailer	Old Guildford
Officeworks - Hornsby	Retailer	Hornsby
Officeworks - Hoxton Park	Retailer	Hoxton Park
Officeworks - Kotara	Retailer	Kotara
Officeworks - Lewisham	Retailer	Lewisham
Officeworks - Lismore	Retailer	Lismore
Officeworks - Liverpool	Retailer	Liverpool
Officeworks - Mona Vale	Retailer	Mona Vale
Officeworks - Newcastle West	Retailer	Newcastle West
Officeworks - North Ryde	Retailer	Macquarie Park
Officeworks - Northmead	Retailer	Northmead
Officeworks - Nowra	Retailer	Nowra
Officeworks - Orange	Retailer	Orange
Officeworks - Penrith	Retailer	Penrith
Officeworks - Port Macquarie	Retailer	Port Macquarie
Officeworks - Punchbowl	Retailer	Punchbowl
Officeworks - Rutherford	Retailer	Rutherford
Officeworks - Tamworth	Event	Tamworth
Officeworks - Taree	Retailer	Taree
Officeworks - Taren Point	Retailer	Taren Point
Officeworks - Tuggerah	Event	Tuggerah
Officeworks - Wagga Wagga	Retailer	Wagga Wagga
Officeworks - Warners Bay	Retailer	Warners Bay
Officeworks - Wentworthville	Retailer	Wentworthville
Officeworks - West Ryde	Retailer	West Ryde
Officeworks - Wetherill Park	Retailer	Wetherill Park
SUEZ - Auburn	Collection Station	Sydney Olympic Park
SUEZ - Belrose	Collection Station	Belrose
SUEZ - Chullora	Collection Station	Chullora
SUEZ - Eastern Creek	Collection Station	Eastern Creek
SUEZ - Lucas Heights	Collection Station	Lucas Heights
SUEZ - North Ryde	Collection Station	North Ryde
SUEZ - Seven Hills	Collection Station	Seven Hills
SUEZ - Spring Farm	Collection Station	Spring Farm
SUEZ - Wetherill Park	Collection Station	Wetherill Park
Surf Beach Resource Management Centre	Collection Station	Surf Beach
Taren Point Transfer Station (Remondis)	Collection Station	Taren Point

State/Service Name	Collection Service	Town
Temora Shire Council Landfill	Collection Station	Temora
Tumbarumba Waste Transfer Station	Collection Station	Tumbarumba
Tumut Waste & Recycling Centre	Collection Station	Gilmore
Urana Waste Disposal Facility	Collection Station	Urana
Wagga Drop Zone - Kurrajong Recycling	Collection Station	Wagga Wagga
Whytes Gully Waste Transfer Station	Collection Station	Kembla Grange
Young Waste Management Facility - Victoria Street Station	Collection Station	Young
Northern Territory		
Darrin's Rubbish Removal - Tennant Creek	Event	Tennant Creek
JJ Richards - Alice Springs	Event	Alice Springs
MT Bins - Katherine	Event	Katherine
Officeworks - Stuart Park	Retailer	Stuart Park
Shoal Bay Resource and Recover Facility (NT Recycling Services)	Collection Station	Karama
Queensland		
Birkdale Landfill	Collection Station	Birkdale
Blackwater Landfill - JJ Richards Emerald	Event	Blackwater
Browns Plains Landfill	Collection Station	Heritage Park
Chandler Transfer Station	Collection Station	Chandler
Charleville Landfill	Collection Station	Charleville
Cloncurry Landfill	Event	Cloncurry
E&E Waste - Goondiwindi	Event	Goondiwindi
Eumundi Road Landfill, Noosa Shire	Collection Station	Noosa
Ferny Grove Transfer Station	Collection Station	Ferny Grove
JJ Richards - Emerald	Event	Emerald
JJ Richards - Mt Isa	Event	Mt Isa
Moranbah Rural Supplies	Event	Moranbah
MRI E-cycle Solutions - Hemmant	Collection Station	Hemmant
Nudgee Transfer Station	Collection Station	Nudgee
Officeworks - Aspley	Retailer	Aspley
Officeworks - Browns Plains	Retailer	Browns Plains
Officeworks - Cairns	Retailer	Cairns
Officeworks - Capalaba	Retailer	Capalaba
Officeworks - Gladstone	Retailer	Gladstone
Officeworks - Hermit Park	Retailer	Hermit Park
Officeworks - Hervey Bay	Retailer	Hervey Bay
Officeworks - Ipswich	Retailer	Ipswich
Officeworks - Joondalup	Retailer	Nerang
Officeworks - Loganholme	Retailer	Loganholme
Officeworks - Mackay	Retailer	Mackay
Officeworks - Maroochydore	Retailer	Maroochydore
Officeworks - Mount Gravatt	Retailer	Mount Gravatt

State/Service Name	Collection Service	Town
Officeworks - Milton	Retailer	Milton
Officeworks - Morayfield	Retailer	Morayfield
Officeworks - Oxley	Retailer	Oxley
Officeworks - Rockhampton	Retailer	Rockhampton
Officeworks - Rothwell	Retailer	Rothwell
Officeworks - Southport	Retailer	Southport
Officeworks - Strathpine	Retailer	Strathpine
Officeworks - Toowoomba Bc	Retailer	Toowoomba Bc
Officeworks - Underwood	Retailer	Underwood
Officeworks - West Burleigh	Retailer	West Burleigh
Officeworks - Windsor	Retailer	Windsor
Officeworks - Woolloongabba	Retailer	Woolloongabba
Redland Bay Waste Transfer	Collection Station	Redland Bay
Swanbank (Remondis)	Collection Station	Swanbank
Toxfree Roma	Event	Roma
WBC Battery Recyclers	Event	Bundaberg
Weipa Landfill	Collection Station	Weipa
Willawong Transfer Station	Collection Station	Willawong
South Australia		
Balaklava Transfer Station	Collection Station	Balaklava
BSH Waste Solutions	Event	Roxby Downs
Ceduna Skip Bins	Event	Ceduna
Coates Hire Port Augusta	Event	Port Augusta
Cowell Waste Depot	Collection Station	Cowell
Edinburgh North (Edinburgh Transfer Station - NAWMA)	Collection Station	Edinburgh North
Everard Waste Depot	Collection Station	Lochiel
Hamley Bridge Transfer Station - Wakefield Council	Collection Station	Hamley Bridge
Officeworks - Cranbourne	Retailer	Croydon
Officeworks - Elizabeth	Retailer	Elizabeth
Officeworks - Gilles Plains	Retailer	Gilles Plains
Officeworks - Noarlunga Centre	Retailer	Noarlunga Centre
Officeworks - Parafied	Retailer	Parafield
Officeworks - Prospect	Retailer	Prospect
Officeworks - Trinity Gardens	Retailer	Trinity Gardens
Owen Transfer Station - Wakefield Council	Collection Station	Owen
Veolia - Millicent Transfer station	Event	Millicent
Veolia - Mt Gambier	Event	Mt Gambier
Veolia - Naracoorte Transfer Station	Event	Naracoorte

State/Service Name	Collection Service	Town
Tasmania		
Officeworks - Hobart	Retailer	Hobart
Officeworks - Launceston	Retailer	Invermay
Victoria		
Banyule Resource Recovery Centre	Collection Station	Bellfield
Bartons Waste - IGA Portland	Event	Portland
Bartons Waste - Warrnambool	Event	Warrnambool
Bayside Waste and Recycling Centre	Collection Station	Cheltenham
Bolinda Road Resource Recovery Centre - Hume City Council	Collection Station	Campbellfield
Brunswick Transfer Station	Collection Station	Brunswick East
Cardinia Waste Transfer Station	Event	Packenham
Clifton Hill Transfer Station	Collection Station	Clifton Hill
Coldstream Recovery and Waste Transfer Centre	Collection Station	Coldstream
Dimboola Waste Transfer Station	Collection Station	Dimboola
Hanson Wollert Landfill	Collection Station	Wollert
Horsham Transfer Station	Collection Station	Horsham
Kilmany Landfill (Wellington Council)	Collection Station	Kilmany
Kyneton Transfer Station - Macedon	Collection Station	Kyneton
Mildura Landfill	Collection Station	Mildura
MRI E-cycle Solutions - Campbellfield	Collection Station	Campbellfield
Nhill Transfer Station	Collection Station	Nhill
Nillumbik Recycling and Recovery Centre	Collection Station	Plenty
Officeworks - Airport West	Retailer	Airport West
Officeworks - Altona North	Retailer	Altona North
Officeworks - Ascot Vale	Retailer	Ascot Vale
Officeworks - Ballarat	Retailer	Ballarat
Officeworks - Bayswater	Retailer	Bayswater
Officeworks - Bendigo	Retailer	Bendigo
Officeworks - Box Hill South	Retailer	Box Hill South
Officeworks - Bundoora	Retailer	Bundoora
Officeworks - Campbellfield	Retailer	Campbellfield
Officeworks - Carnegie	Retailer	Carnegie
Officeworks - Caroline Springs	Retailer	Caroline Springs
Officeworks - Chadstone	Retailer	Chadstone
Officeworks - Coburg	Retailer	Coburg
Officeworks - Croydon	Retailer	Cranbourne
Officeworks - Dandenong South	Retailer	Dandenong South
Officeworks - Doncaster	Retailer	Doncaster
Officeworks - East Bentleigh	Retailer	East Bentleigh
Officeworks - East Kew	Retailer	East Kew
Officeworks - Epping	Retailer	Epping



State/Service Name	Collection Service	Town
Officeworks - Ferntree Gully	Retailer	Ferntree Gully
Officeworks - Fitzroy	Retailer	Fitzroy
Officeworks - Frankston	Retailer	Frankston
Officeworks - Geelong	Retailer	Geelong
Officeworks - Glen Waverley	Retailer	Glen Waverley
Officeworks - Highett	Retailer	Highett
Officeworks - Keysborough	Retailer	Keysborough
Officeworks - Maribyrnong	Retailer	Maribyrnong
Officeworks - Mildura	Retailer	Mildura
Officeworks - Mornington	Retailer	Mornington
Officeworks - Narre Warren	Retailer	Narre Warren
Officeworks - Nunawading	Retailer	Nunawading
Officeworks - Pakenham	Retailer	Pakenham
Officeworks - Preston	Retailer	Preston
Officeworks - Richmond	Retailer	Richmond
Officeworks - Ringwood	Retailer	Ringwood
Officeworks - Russell Street Melbourne	Retailer	Melbourne
Officeworks - Shepparton	Retailer	Shepparton
Officeworks - South Melbourne	Retailer	South Melbourne
Officeworks - Taylors Lakes	Retailer	Taylors Lakes
Officeworks - Traralgon	Retailer	Traralgon
Officeworks - Vermont South	Retailer	Vermont South
Officeworks - Waurin Ponds	Retailer	Waurin Ponds
Officeworks - Werribee	Retailer	Werribee
Officeworks - Yarraville	Retailer	Yarraville
Ouyen Landfill	Collection Station	Ouyen
Port Phillip Resource Recovery Centre	Collection Station	South Melbourne
Romsey Transfer Station	Collection Station	Romsey
St Arnaud Transfer Station	Collection Station	St Arnaud
Stawell Transfer Station	Collection Station	Stawell
SUEZ - Ballarat- Gillies Street Transfer Station	Collection Station	Ballarat
SUEZ - Epsom (Bendigo)	Collection Station	Epsom
SUEZ - Geelong Resource Recovery Centre	Collection Station	Corio
SUEZ - Hampton Park	Collection Station	Hampton Park
Sunbury Landfill	Collection Station	Sunbury
Werribee Waste & Recycling Station	Collection Station	Werribee
Woodend Transfer Station	Collection Station	Woodend

State/Service Name	Collection Service	Town
Western Australia		
Broome Refuse	Event	Broome
Coates Hire Tom Price	Event	Tom Price
Derby Waste Management Facility	Event	Derby
EPC Recycling Solutions - Coolgardie	Event	Coolgardie
EPC Recycling Solutions - Geraldton	Event	Geraldton
EPC Recycling Solutions - Karratha	Event	Karratha
EPC Recycling Solutions - Port Hedland	Event	Port Headland
EPC Recycling Solutions - Carnarvon	Event	Carnarvon
Newman Club	Event	Newman
Officeworks - Albany	Retailer	Albany
Officeworks - Bunbury	Retailer	Bunbury
Officeworks - East Perth	Retailer	East Perth
Officeworks - East Victoria Park	Retailer	East Victoria Park
Officeworks - Fremantle	Retailer	Fremantle
Officeworks - Jandakot	Retailer	Jandakot
Officeworks - Mandurah	Retailer	Mandurah
Officeworks - Midland	Retailer	Midland
Officeworks - Morley	Retailer	Morley
Officeworks - Nerang	Retailer	Joondalup
Officeworks - O'Connor	Retailer	O'Connor
Officeworks - Osborne Park	Retailer	Osborne Park

# Appendix 3

## SERVICE PROVIDERS CONTRACTED

### COLLECTION SERVICE PROVIDERS

Banyule City Council  
 Barton's Waste Collection Pty Ltd  
 Bega Valley Shire Council  
 Ben Palmer Contracting  
 Brooks Metal  
 BSH Waste Solutions  
 Ceduna Skip Bins  
 City of Port Phillip  
 City of Salisbury  
 City of Yarra  
 Cleanaway Pty Ltd  
 Coates Hire  
 Darrin's Rubbish Removal  
 District Council of Franklin Harbour  
 E & E Waste Pty Ltd  
 Eurobodalla Shire Council  
 Goulburn Mulwaree Council  
 Grab-A-load  
 Hanson Australia Pty Ltd  
 Harden Shire Council  
 Hindmarsh Shire Council  
 Horsham Rural City Council  
 JJ Richards & Sons Pty Ltd  
 Kataway  
 Kurrajong Warratah  
 Logan City Council  
 Matthews Metals Management  
 Moranbah Rural Supplies  
 MT Bins Pty Ltd  
 Multiblock Pty Ltd  
 Murweh Shire Council  
 Newman Club Inc  
 Nillumbik City Council  
 Noosa Shire Council  
 North Sydney City Council  
 Northern Grampians  
 NT Recycling Solutions Pty Ltd  
 Officeworks Superstores

Palerang Shire Council  
 Redland Bay City Council  
 Remondis  
 REROC  
 SA Group Enterprises Incorporated  
 Shire of Derby West Kimberley  
 Shire of Harvey  
 Solo Resource Recovery  
 SUEZ (SITA Australia)  
 The J R Unit Trust Trading as COPPER ROCK  
 (Bayside City Council)  
 Toxfree Waste Services Australia Pty Ltd  
 Veolia Environmental Services (Australia) Pty Ltd  
 Wakefield Regional Council  
 Wellington Shire Council  
 Wide Bay Capricorn Battery Recyclers Pty Ltd  
 WM Waste Management  
 Wollongong City Council  
 Yarra Ranges City Council  
 Young Shire Council

### RECYCLERS

Kurrajong Warratah  
 Launceston City Mission Inc  
 MRI (Aust) Pty Ltd  
 SA Group Enterprises Incorporated (Aspitech)  
 Total Green Recycling Pty Ltd

### TRANSPORTERS

Bundy Bullet Pty Ltd  
 Cleanaway Pty Ltd  
 Matthews Metals Management  
 Perrys Workshop  
 Remondis Transport  
 SUEZ (SITA Australia)  
 The J R Unit Trust Trading as COPPER ROCK  
 (Bayside City Council)  
 TIC group

# Appendix 4

## COLLECTIONS AND RECYCLING

Summary of product weight collected by channel, state and region

COLLECTION CHANNEL	Volume (kg)
Dropzone	3,629,867.96
Other	3,538,225.98
PSO Members	151,834.00
<b>TOTAL</b>	<b>7,319,927.93</b>

	Metropolitan	Inner regional	Outer Regional	Remote	Total
Australian Capital Territory	833,537.44				833,537.44
New South Wales	2,939,135.16	129,580.00	25,610.00		3,094,325.16
Northern Territory					-
Queensland	1,600,727.04	10,365.00	7,195.00		1,618,287.04
South Australia	33,948.00	7,152.00		18,134.00	59,234.00
Tasmania		122,952.50			122,952.50
Victoria	1,182,570.69	219,891.10	139,706.00		1,542,167.79
Western Australia	46,434.00	1,914.00	1,076.00		49,424.00
<b>Total</b>	<b>6,636,352.33</b>	<b>491,854.60</b>	<b>173,587.00</b>	<b>18,134.00</b>	<b>7,319,927.93</b>

Number and Type of Drop Zone Collection Points

Collection Sites	No. of sites	Volume (t)
Event	36	4.1
Collection Station	80	3,187.9
Retailer**	135	437.8
<b>TOTAL</b>	<b>251</b>	<b>3,629.8</b>



### Drop Zone Collections (kg) by State

State	Volume (kg)
Australian Capital Territory	633,665.00
New South Wales	1,334,601.00
Northern Territory	-
Queensland	723,655.00
South Australia	57,402.00
Tasmania	6,309.50
Victoria	841,635.45
Western Australia	32,600.00
<b>TOTAL</b>	<b>3,629,867.95</b>

### Where material was recycled

Where recycled	Volume (kg)
Material recovered in Australia	408,9841.98
Material Disposed to landfill in Australia	182,850.34
Material Exported & recovered overseas	2,936,165.1
Material Exported & disposed to landfill overseas	117,070.7
<b>TOTAL</b>	<b>7,319,927.93</b>

### Country of destination for exported material processing and disposal to landfill

Country of Destination	Total Exported (kg)	Landfill (kg)
Hong Kong	54,930.39	823.72
Korea	216,361.7	8,169.5
Japan	1,508,172.8	48,620.9
China	1,267,770.9	53,456.5
<b>TOTAL</b>	<b>3,047,235.8</b>	<b>111,070.7</b>

### Material recovered and landfilled

Materials Recovered	Domestic Material Breakdown (kg)	Landfill Material Breakdown (kg)	Exported Material Breakdown (kg)	Total (kg)
Plastic	14,720.49	-	1,372,273.51	1,386,993.99
Metal	2,387,251.35	-	1,237,104.72	3,624,356.07
Circuit Boards	19,855.65	-	430,769.19	450,624.84
Glass - leaded	463,968.44	-	-	463,968.44
Glass - non leaded	1,166,228.43	-	-	1,166,228.43
Other	37,817.62	182,850.34	7,088.20	227,756.16
<b>Total</b>	<b>4,089,841.98</b>	<b>182,850.34</b>	<b>3,047,235.61</b>	<b>7,319,927.93</b>

\* Of the product exported for processing 2,936,165.1 kg was recovered and 111,070.7 kg was disposed to landfill



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